



Dealer Agreement

All Classic Parts, Inc. prides ourselves in our quick response times, personalized attention and incomparable customer service. We keep a very focused and streamline operation which enables us to concentrate on our dealer's needs. To ensure that we have the best possible partnership, please review and accept our dealer policies and terms below.

Policies and Terms

MINIMUM ORDER AMOUNT - \$200.00 per order is required or a handling fee of \$10.00 will apply.

ORDERING

Orders sent via Fax or Email is preferred. Please use our part numbers to ensure accurate order fulfillment. Please update your system with the most current prices available to avoid any price discrepancies and to help expedite the ordering process.

MULTI-PACKS

Certain items, like tie rod ends, air filters, and drag links, are packed with more than one to a box. We require that these items be purchased in multiples and we will indicate the quantity on our price list.

PRICING

All Classic Parts, Inc. is not responsible for errors in typography and/or photography. **Prices, lot requirements, or specifications are subject to change without notice.**

SHIPPING

All orders will be shipped via UPS Ground or by LTL Freight, whichever is the most cost effective for you. UPS expedited shipping options and/or insurance are available upon request and require additional charges.

DROP SHIPMENTS

Drop shipments are also available for "emergency" use only and an **\$8.50 drop ship charge will apply**. ACP stands firm on protecting our loyal, stocking dealers and no longer supports drop shipments as a primary means of order fulfillment. We encourage our dealers to use their limited drop ships for "emergency" use only. Dealers who maintain a running 12-month average of \$5000/month will receive five fee-free drop shipments per month.

RECEIVING YOUR ORDER

Please inspect your orders as soon as you receive them to make sure all items are received, correct and in good working condition. Any discrepancies must be reported to ACP within 5 business days. We will not accept any claims of shipment shorts, mistakes and/or damages after this time period.



DAMAGES

All deliveries must be inspected before being accepted. The best of care is taken by our shipping department when packing your goods for delivery. Once merchandise is picked up by the carrier, ***Title of the merchandise is passed on to the customer.*** Therefore, it is the ***customer's responsibility*** to make claims for damaged goods with the carrier. Some important tips to remember when a damaged shipment is discovered:

- Let the carrier know immediately before you sign for the shipment.
- For freight shipments, it is important to note "PENDING INSPECTION" if you do not have time to check the shipment for damages.
- Keep all packaging material AS IS for proof.
- For UPS damages, go to www.ups.com to make a claim and for additional information.
- UPS requires that damaged or short shipments be reported the SAME DAY or they will not process the claim.
- Contact All Classic Parts, Inc. if you need additional assistance or help with processing damage claims.

PAYMENT TERMS

All NEW accounts are C.O.D. or credit card terms. NEW accounts will be reviewed on a quarterly basis and may apply for NET terms after 2 years. Company checks are accepted and should be payable in US funds to **ALL CLASSIC PARTS, INC.** C.O.D. fees will be included in the shipping charge and will be determined by the current rate that our shipping carrier charges. If you have two (2) NSF checks in a six (6) month period, you will be placed on a cash only basis, for a time period of our discretion. **In the event a check is returned unpaid, there will be a \$45 charge applied to your account.**

GENERAL RETURNS & EXCHANGES POLICY

Items can be returned or exchanged within 30 days of receipt with a return authorization. A 20% restocking fee will apply after 30 days. All non-defective items must be returned with the original packaging and in NEW condition free of any damages. We will inspect all returns and if any pieces are missing or damaged, items will be returned to you and shipping charges will apply to all inbound and outbound shipments. **You must have a valid reason for the return/exchange.**

Please visit www.acpdealer.com and complete the Return Authorization Form to receive your **RA# BEFORE** sending items back. **Items returned to us without authorization will be refused.**

Radiator returns are subject to inspection and pressure testing to determine if in fact there is a leak. When installing a new radiator, please use proper installation practices like flushing the system! ACP will not accept radiator returns where negligent installation practices have been discovered.

Defective items will be Exchanged for the same item if available. Credit will be issued if item is on back order. Credit will only be issued at ACP's discretion.



INSTRUCTIONS FOR RETURNS & EXCHANGES

1. Review and agree to returns & exchanges policy
2. Complete Return Authorization Form; Attach any supporting Pictures
3. Wait for ACP approval and RA#
4. Label RA# on all packages
5. Send back to ACP

GENERAL PRODUCT LIMITED WARRANTY

Please visit www.acpdealer.com for complete Warranty details.

ADVERTISING AND ACP LOGO USAGE

All supporting Dealers agree to place the ACP Logo near our products in all online and print material. In turn, Dealers will benefit from our ACP nation-wide Brand Campaign and be listed on our website’s Dealer Locator. Also, our online and print material may include your Dealer information that will help to direct more customer traffic to our supporting Dealers.

LIABILITY

All Classic Parts, Inc. will not be liable for any damage or injury, personal or property, resulting in or caused by the use of any part we sell. All responsibility will be assumed by the customer or ultimate user.

Authorized Signature

Print Name

Title

If sending via email, check here to authorize digital signature and type name above.

Company Name

Date